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## **QHSE Policy**

TERRAL WIND was founded as a response to the growing demand for services in the renewable energy sector and stands ready to bring professionalism to the execution of works and responsibility concerning the environment and its own employees.

The **Policy** of TERRAL WIND is a preferred customer-oriented and focuses on quality assurance of the rendered services, total customer satisfaction, reduce environmental impact from its activities and the reduction of the occupational risks.

The management **Mission** is the developing of the business in full compliance with the legal regulations, the social commitment of the company, the quality and the environment integrity and the implementation of the sustainable development principles in the whole activity through the rational use of the natural resources, the correct management of waste and the reduction of the occupational risks level.

The management ensures the consistency of the internal work environment of the organization in which all the personnel is involved and motivated in achieving the general and job specific quality, environment and health and safety objectives. The management decisions are always based on the analysis of the data provided, in a controlled way, by the system, efficient and effective instrument of business development.

The leadership of TERRAL WIND establishes the following general guidelines to achieve the objectives:

- Achieve our customer satisfaction by offering services which comply with the requirements, needs, expectations and specifications set, including the rules and legislation;
- The implementation and the continuous improvement of the QHSE integrated management system in accordance with the standards ISO 9001, ISO 14001 and OHSAS 18001.
- The permanent commitment to comply the environmental and health and safety legislation and regulations, at all levels;
- Commitment of compliance with the requirements set by TERRAL WIND with the interested parties:
- The application of the technical and scientific knowledge to minimize the environmental impact and the occupational risks.

The quality offered presupposes respect for customers; it is a mandatory condition for the business development and company's stated goal.

The TERRAL WIND management commits itself to ensure the human, financial and material resources, necessary to achieve the objectives set according to the specific programs.

The projective objective of the management: company brand to be assimilated with

## **TOTAL QUALITY ON TIME**

March 08, 2016

Javier Piñeiro Lamas Chief Executive Officer